2019 ITS USER CONFERENCE AGENDA

Pre-Conference: October 15, 2019

4:00 - 6:00 pm	**Early Registration and Early Exhibitor Setup**
7:00 - 10:00 pm	**Topgolf Fundraiser for St. Jude Children's Research Hospital**

Day 1: October 16, 2019

7:00 - 8:00 am	**Registration and Exhibitor Setup**
8:00 - 8:45 am	**Breakfast Provided**
8:45 - 9:00 am *Main Floor*	**Welcome: Celebrate the Past, Inspire the Future** ITS President Stephanie Balmer will provide insight for the future of the company and the industry as we celebrate 30 years of growth.
9:00 - 10:00 am *Main Floor Session*	**Merrimack Valley Onboarding Process and Restoration Response** Keynote Speaker: Scott Ruble, NiSource
10:00 - 10:30 am	**Break & ITS Help Desk*** Vendor, Food, and Networking
10:30 - 11:30 am *Main Floor Session*	**What's New with IT** Chief Technology Officer Angelo Munoz and QA Lead Blake Stinson will review exciting new features in the works.
10:30 - 11:30 am *Breakout Session* *Salon E*	**OnBoard® LMS Admin Training** ITS Staff will review Admin Basics, such as: User Management, Task Lists, Roles, and Assignments
11:30 - 12:30 pm	**Lunch Provided**
12:30 - 1:15 pm *Main Floor Session*	**Enhanced OQ: Fits Like a Glove** ITS Creative Director Chris Taylor and Curriculum Project Manager Shanna Gibson offer a first-hand look at how ITS continues to expand, enrich, and refine our premier OQ series to meet your company's needs.
1:15 - 2:00 pm *Main Floor Session*	**Verifying Work with OnBoard® Assure** ITS QA Lead and Tom Lederman of National Fuel Gas discuss the process of creating and submitting assessments using the LMS Form Builder and OnBoard® Assure application.
2:00 - 2:15 pm	**Break & ITS Help Desk*** Vendor, Food, and Networking

2:15 - 2:45 pm *Breakout Session* *Brentwood/Franklin*	**Making it Stick: New Tools for Trainers** The ITS Instructional Design team showcases new ITS training tools that can help make your training sessions more interesting and effective.
2:15- 2:45 pm *Breakout Session* *Salon E*	**OnBoard® LMS Reports** ITS Staff will review how to use OnBoard® LMS Reports and which is best for common scenarios.
2:45 - 3:45 pm *Main Floor Session*	**PHSMA OQ Mega Rule** Former PHMSA Regulator Warren Miller will outline potential impacts new regulations could have on your operations and how to prepare.
4:15 - 5:45 pm	**Reception and Entertainment with Comedian Greg Hahn** Join us for drinks, hors d'oeuvres, and laughs!
5:45 pm	**Door Prizes & Break for Dinner**

Day 2: October 17, 2019

7:00 - 7:30 am *Exhibitor Hall*	**Breakfast Provided**
7:30 - 8:00 am *Main Floor*	**Prayer Breakfast Message** ITS Founder Dr. Paul Lyons will deliver a prayer breakfast. He has had an amazing impact on the pipeline industry and in the lives of all he has met over the years.
8:00 - 8:15 am *Main Floor*	**Welcome Back!** ITS President Stephanie Balmer kicks off Day 2.
8:15 - 8:45 am *Main Floor Session*	**The Future of Training - Virtual Reality (VR) Technology** GTI's Ray Deatherage will demonstrate a Virtual Reality Emergency Response Situations training module.
8:15 - 8:45 am *Breakout Session* *Brentwood/Franklin*	**OnBoard® Connect Training** ITS Staff offers in-depth training on how to use the OnBoard® Connect mobile evaluation app.
8:15 - 9:15 am *Breakout Session* *Salon E*	**OnBoard® LMS Admin Training** ITS Staff will review Admin Basics, such as: User Management, Task Lists, Roles, and Assignments.
8:45 - 9:15 am *Main Floor Session*	**Drug and Alcohol Reporting** Stacey Baughman of National Compliance Management Service, Inc. will present how your company can access real-time federal drug and alcohol compliance records in OnBoard® LMS.

9:15 - 10:15 am *Main Floor Session*	**Panel Discussion: Working with ITS to Enhance OnBoard®** **I**TS Project Managers Chuck Riddle and Amanda Carr will moderate a panel discussion discussing several products under development and how these enhancements are benefiting their operations. Panelists include: Mike Argauer of National Fuel Gas, Keith Campbell of LG&E and KU, and Emma Lioliou of ConEdison
9:15 - 10:15 am *Breakout Session* *Brentwood/Franklin*	**Train the Trainer Refresher** Attendees are required to have pre-registered online.
9:15 - 10:15 am *Breakout Session* *Salon E*	**OnBoard® LMS Task Profiling** ITS Staff will review the benefits of using the Task Profiling feature, including: automating assignments and role-based reporting.
10:15 - 10:45 am	**Break & ITS Help Desk*** Vendor, Food, and Networking
10:45 - 11:45 am *Main Floor Session*	**State and Federal Audit Prep** All operators are subject to State and Federal audits, but are you prepared for them? ITS Director of Evaluator Operations Wade Balmer, ITS Midstream Services Representative David Landry, and Warren Miller of Warren Miller Enterprises present what you need to have ready when the regulator knocks on the door.
11:45 am - 12:00 pm	**Closing Remarks and Door Prizes**

**** Open Forum at the ITS Help Desk:*** *Do you have a question about ITS products and services? The ITS staff is available to answer any questions and engage in discussions one-on-one!*